SCTR's Pune Institute of Computer Technology (PICT), plays an inspiring role in the education sector since its establishment in the year 1983. It believes in value-based quality education and research in the field of Information and Communication Technology (ICT). Feedback is collected from various stake holders to achieve higher levels of technical excellence through constant improvements in all our academic, administrative processes, and facilities. The feedback is analysed, action taken reports are prepared and uploaded on our website on regular basis.

To improve the quality of teaching and learning the feedback is taken from students about the process twice in a semester. Feedback is collected about different processes like Classroom Teaching Learning (CTL), Laboratory Teaching Learning (LTL), Project, Seminar. The midsemester feedback is collected after one and half months from the commencement of semester and end semester feedback is collected at the end semester. Based on the feedback, the analysis of feedback is carried out by department coordinator along with Head of the Department, and an improvement action plan and action taken report is prepared by individual faculty if required. The feedback on other activities such as Training and Placement (T&P), Cultural, Hostels, Sports, canteen, and Library is also collected and forwarded to the concerned committee coordinators for the necessary improvements.

Feedback from the parents is collected during the parent meetings. Alumni feedback is collected in online mode. Industry/employers feedback is collected during the training and placement activities. Teachers' feedback is also collected once in a year on the facilities and processes.

There are various bodies/committees in the college for better governance. These committees are Governing Body, College Development Committee (CDC), Student Welfare, Discipline and Anti ragging committee (SWDA), Department advisory Board (DAB), Sports, T&P, Alumni, etc. These committees are very well represented by various stake holders. These committees generally meet once or twice in a year during which valuable suggestions from the stake holders are taken into consideration.

A detailed action taken reports on all the above feedback are prepared and circulated as applicable and necessary actions for improvements are closely monitored.